



The Vanpool Package:

- **Full Maintenance Package:**

The Enterprise customer service center tracks the mileage for each van based on each van's monthly mileage pattern. We utilize a proprietary software program that calculates servicing dates based on the monthly mileage pattern. Servicing is done every 5000-6000 miles. When a van needs to be serviced, we will call the driver and schedule the servicing. Each van receives a maintenance card that allows all repairs and costs are billed directly to Enterprise.

Enterprise offers a complete maintenance program that provides total coverage for all scheduled maintenance, repairs, and breakdowns. In addition, this program includes loaner vans which can be delivered to the work site at no additional charge in the event your van needs to go into the shop overnight.

We also have a 24/7 Roadside assistance at your service in case of an emergency.

- **Full Insurance Package:**

Enterprise offers an insurance program that includes the following coverages for each vanpool:

Liability/Bodily Injury	\$1,000,000 (Combined Single Limit)
Uninsured Motorist	\$100,000 (Combined Single Limit)
Comprehensive/Collision	Full value of the vehicle.

All of the coverages have a **ZERO** deductible. This insurance program also includes the provision for loaner vehicles related to accidents (if the original vehicle needs to go into a body shop). Enterprise handles the qualification of drivers (at no charge).

- **Car Rental Discount**

All Enterprise Rideshare participants are eligible for a car rental discount when renting a car at any Enterprise Rent-A-Car location nationwide. This is an "added bonus" for being part of the Enterprise Rent-A-Car family.

- **Ridematching Service**

Enterprise has developed its own software program that will perform ridematching services for commuters looking to join vanpools and carpools. Since all of the information is managed by Enterprise, the information in our system is always timely and accurate, ensuring the best possible chance for matching potential riders to vanpools and carpools with empty seats.

- **Guaranteed Ride Home**

This program, which is operated through Enterprise Rent-A-Car (Rideshare's parent company), addresses the issue of vanpoolers who need to leave early or stay late at work late. With over 65 locations in Oregon to dispatch replacement transportation, the GRH program provides timely solution to this problem. If a vanpooler needs to stay late or leave early, the employee would have the local Enterprise office provide an overnight rental car. This program, which typically costs approximately \$35.00 per use, is a quicker and more affordable option than using taxi or shuttle service (the most common alternative). This program is available only for employees using Enterprise Rideshare's vanpool services. Each vanpooler will receive 2 FREE GRH cars per year.